

# WHEN TO CONTACT

## 911

### Emergency

Crimes in progress  
Suspicious activity (prowlors, someone unfamiliar in the neighborhood)  
Medical emergencies  
Fires  
Serious accidents, injuries  
Person shot, shots fired  
Person stabbed  
Robbery, burglary in progress  
Natural disasters (tornadoes, earthquakes, etc.)  
Fights  
Live wires down

Call 911

Text 911 (if you do not feel safe calling)

## 311

### Non-Emergency

Lost or stolen property  
Noise complaints, loud music, loud parties, barking dogs  
Fraud reports, identity theft reports  
Request for vehicle inspection checks  
Any report being made for insurance purposes  
*Any incident involving a time delay that influences the situation, such as a delayed burglary report, delayed theft report, delayed motor vehicle accident report*

Call 311 (Cell)

317-327-3811 (Landline)

## 211

### Health & Human Services

Mental Health & Addiction  
Crisis Line  
Suicide Prevention Hotline  
Urgent Medical Care  
Housing & Utility Assistance  
Education & Employment  
Children & Family Assistance  
Food and Clothing Help

<https://in211.communityos.org>

Call 211 (Cell)

1-866-211-9966 (Landline)

## Mayor's Action Center

<https://www.indy.gov/agency/mayors-action-center>

Department of Public Works  
Heavy Trash Pickup  
Animal Care Services  
Graffiti / Illegal Dumping / Abandoned Vehicles  
Right of Way Blocked  
Street Lights Out

317-327-4622

## Crime Stoppers

<http://crimetips.org>

Report:

Suspicious Activity  
Unsolved Homicides  
Wanted Suspects

**Safe, Anonymous, Does Not Collect Caller-ID**

317-262-TIPS (8477)